



Automate your service business

A Workshop and Field Service Management Platform

A fully integrated cloud solution that automates the service/repair/maintenance of a vehicle, on a local/state/national level using single or multiple call centres, and teams of one or more people.

Prime Benefits

- Business Process Management; a custom workflow for each customer if needed
- Workflows that are based on roles and groups, so jobs can be routed anywhere
- Multiple HQ capabilities for each country
- Multiple Branches for each HQ, allows you to manage one or more regions
- Electronic call centre capabilities to minimise costs and maximise bookings
- Branch, or branch group scheduling for all onsite and offsite jobs
- Branch based Vehicle Tracking, to maximise your mobile resources
- Mobile Workforce tablets provide job information to all technicians, minimising issues
- "On my way" vehicle tracking so customers can see the ETA of the team
- Automatic job creation from customer data feeds that eliminates double entry
- Automatic job allocation to a branch in your network to implement territories
- Dynamic custom pricelists to cater for specific insurance, trade or retail customers.
- Automated Invoice Processing to your accounts, so no double entry there either
- 100% transparent history, that can be made available to your customers via a login
- Rescheduling system to minimise multiple callouts, with full analysis via a report
- Customer communications (SMS) to notify customers of bookings and parts status
- Rock solid; in development since 2009 and used commercially since 2014
- Private Server options now available, cloud solution via Microsoft Azure coming soon

These are but a few of the benefits your company will receive by using WorkflowPoint.NOS.

For further information, please contact:

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